



Certification Through Partnership

CORPORATE SOCIAL RESPONSIBILITY Policy

Purpose and Brief

The purpose of this Corporate Social Responsibility (CSR) policy is to outline the efforts of EQA (Ireland) in operating within the highest standards of ethics and professionalism, and in giving back to the community and the environment. In this respect, our corporate social responsibility falls under two categories: compliance and proactivity.

Scope

This policy applies to EQA, its partners and its subcontractors.

Compliance

Legality

EQA respect the law, and we ensure that all our business operations are conducted in a legitimate manner. We keep every partnership and collaboration open and transparent. EQA abides by Irish environmental and health and safety legislation, continually monitoring updates in both areas.

Business Ethics

EQA always conduct business with integrity and respect to human rights. In providing certification, we employ principles of fair dealing and respect to the customer, while also observing anti-bribery and anti-corruption practices.

The Workplace

EQA are an all-inclusive employer which does not discriminate. We provide employees with a healthy, safe and secure working environment, as per our Safety Policy and Mission Statement.

EQA fully recognise the benefit of a sensible work-life balance, providing flexible working conditions when required.

Suppliers and Customers

EQA aim for a high level of customer satisfaction. We manage our impartiality with due vigilance towards delivering certification that provides confidence. To this end, EQA are an accredited certification body by the Irish National Accreditation Board (INAB), and an approved body by the Private Security Authority (PSA).

EQA acknowledge the health and safety requirements of its assessors, and support their protection on customer sites. In turn, we expect our assessors to operate within the current health, safety and welfare at work legislation.

Proactivity

The Community

EQA understands the benefits in initiating and supporting community investment and educational programmes. We look to provide support to non-profit organisations and movements which promote cultural and economic development of local and national communities.

EQA may preserve a budget for monetary donations, with an aim to advance the arts, education and community events.

The Environment

EQA recognises the need to protect the natural environment. We strive to minimise the adverse environmental impact of our business operations, reducing waste through reuse and recycling, and employing initiatives towards energy and water efficiency. We are eager to identify and research environmentally-friendly technologies towards improving our certification processes.

Clients

EQA are committed to identifying and developing client opportunities without compromise on our quality and integrity.

Learning and Development

EQA supports the development of our assessors' competence towards providing further confidence in our certification activities.